Know Who’s Responding - In Real Time
MyFFRS began with a simple concept, for first responders to be able to let others on their team know that they were responding to an incident. There are two critical pieces of information that make up an agencies “resource pool” during an emergency. One is responding data and the other is availability data. These two data points are important because they equal the total of your individual agencies manpower resources during an incident.

**Availability Dashboard**

For some agencies, knowing who is available to respond and who is not is valuable information. This information can be used to get a rough idea on who would call in as “responding” should an incident be dispatched. It can also be used to know who would be able to respond during high probability periods when your agency could be dispatched, such as a weather related event or on weekends.

**Scheduled Rosters**

Members can easily schedule individual and recurring shifts through a simple to use interface. Even for those station and units which do not schedule duty crews, members can use the web-based scheduling system to advise their station/unit of their availability or unavailability.

**Thresholds**

FFRS constantly monitors the state of availability for a station and or vehicle by examining the numbers, skills and ranks of available personnel. If the minimum requirements are not being met then this is communicated to select personnel via an alert message.
eNotify | Dispatch Messaging

The eNotify module is a mass notification system that allows messages to be sent to members either from an integration with the agencies CAD dispatch or by simply typing a message and clicking send. The eNotify module will send out push notifications, SMS Text, voice messages to phones, as well as to email and pagers. In the event of pager outages the eNotify module can be used to quickly alert members of a call through these other means.

Features Overview

<table>
<thead>
<tr>
<th>Agency Database</th>
<th>Thresholds</th>
<th>Turnout Timer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Availability/Response Board</td>
<td>Reporting</td>
<td>FFRS SkySync RFID</td>
</tr>
<tr>
<td>Dispatch Notifications</td>
<td>Vehicle Profiles</td>
<td>Priority SMS Messaging</td>
</tr>
<tr>
<td>Responder Notifications</td>
<td>Scheduling</td>
<td>Regional Agencies Linked</td>
</tr>
<tr>
<td>Smartphone Applications</td>
<td>Call-In Response</td>
<td>eNotify Messages</td>
</tr>
<tr>
<td>Live Radio Stream</td>
<td>Voice Messaging</td>
<td>Mapping</td>
</tr>
</tbody>
</table>

NEW for 2018!

We have been working hard to enhance MyFFRS with the feedback we have received from our users!

- Vehicle Profiles—Not only tracking members, but vehicles within the agency as well.
- User Notes—Being able to add free notes to the Web Dashboard for quick reference.
- Multi-Agency Members—Being able to move between agencies within your region based on location.
- Live Radio Streaming—Listen to the digital radio stream that is in your area for situational awareness.
- User Interface—completely updated on the web console as well as the smartphone applications.
Regional Implementation

Regional Console | Regional Linking

Availability
With FFRS, dispatchers know within seconds who will be responding to the station or scene of every emergency dispatch by viewing one simple screen. When not enough responders are en route to their station or scene, stations and teams can be re-dispatched much sooner, saving valuable time. From the Regional Console, dispatchers are able to view real-time information about every station, agency and team within their dispatch territory which utilizes FFRS. With the simple click of a button, they are able to see detailed information regarding who is on duty or available for every station, agency and specialty team, and are able to see details on who is responding to every dispatch. FFRS eliminates the uncertainty of not knowing whether adequate personnel are available or responding to a dispatch. Some dispatch center procedures often result in time being wasted waiting 5 minutes, 8 minutes, 15 minutes, or even longer for responders who may not be coming. When dispatch personnel have real-time information about who is responding, second activations can be issued much earlier than under these procedures. Knowing immediately who is, and who is not, responding to a dispatch enables dispatch personnel to more efficiently dispatch appropriate stations, and to significantly reduce response times.

Communication
Through FFRS, dispatch personnel are also able to send instant messages to every member of every agency within their region that utilizes this system, via email, text message, push notification (smartphone app) and alphanumeric pagers. The members of each agency and team maintain their contact information through their own member profiles, so contact lists are always current and up-to-date. This enables many messages to be communicated to stations and teams "off-air," and eliminates a significant amount of radio traffic. Complete records are automatically maintained of every message sent for future reporting. FFRS messaging system also provides the dispatch center with a fully redundant method of communicating with all of the emergency providers within the region, in the event of any failure of the primary paging system. No new equipment or software is necessary for dispatch centers to utilize this web-based system.
Regional Agencies

Depending on the incident, it can be valuable to know what another agency, station or team’s responding resources are. Each station or team can easily view another station or team’s responding data by simply clicking on the agency, station or team. This can be accomplished through Regional Linking. Another feature of Regional Linking is the ability to create Multi-Agency Members, where a member can belong to several agencies at once and can easily move between the agencies depending on the member’s location, availability, incident severity, etc. This data is read-only and the agency must have agreed to share their member’s response data.
# Pricing

Prices are in USD

## FFRS Annual Pricing Plans

### Team Size

<table>
<thead>
<tr>
<th>Individual</th>
<th>2-10 Members</th>
<th>11-20 Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>$30/Year</td>
<td>$150/Year</td>
<td>$300/Year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>21-30 Members</th>
<th>31-40 Members</th>
<th>41-50 Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>$450/Year</td>
<td>$600/Year</td>
<td>$750/Year</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>51-75 Members</th>
<th>76-99 Members</th>
<th>100+ Members</th>
</tr>
</thead>
<tbody>
<tr>
<td>$1,000/Year</td>
<td>$1,200/Year</td>
<td>$12/Member/Year</td>
</tr>
</tbody>
</table>

*No Extra Equipment!*

*FREE Mobile Apps!*

*No Usage Fees!*

*No Setup Fee!*

*No Call Limit!*

---

FFRS, LLC

Phone: 307.939.2190

Email: sales@myffrs.com